



**It's a wonderful world.  
Together we will help your patients see it that way.**

**PRIVATE CATARACT PATHWAY**

**Optometrist Co Management**

**OpticalExpress**



**We have more 5 star Trustpilot reviews than all other national eye surgery providers combined.**

We firmly believe that independent reviews are the best way for you to understand who we are, what we do and why you can trust us.



# Welcome to Optical Express Private Cataract Pathway

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We've only  
just begun...

## PRIVATE CATARACT PATHWAY

# Who We Are

As a leading provider of global ophthalmology services, Optical Express are committed to providing patients with world-class service, exceptional care and outstanding clinical outcomes.

Our dedicated team of specialist ophthalmic surgeons undertake more premium private pay cataract and lens replacement procedures each year than all other national UK providers combined. With consultant-led care we are the UK and Europe's leading private provider of vision correction surgery.

Established for over 35 years, Optical Express clinics across the UK, Ireland, Germany and Croatia deliver a full range of eye care services. Each clinic includes a dedicated cataract care division, specialising in advanced treatments and personalised solutions to meet the growing needs of patients worldwide.

With thousands of cataract and lens replacement procedures performed weekly, we bring extensive expertise, premium lenses and the latest generation of technology to ensure patients receive the safest and highest standard of care.

Optical Express are committed to improving the lives of others by dedicating time, capital and services to those most in need. We are proud to have supported hundreds of humanitarian and philanthropic projects, donating over £36 million to worthwhile causes in the UK and abroad to date.

## Shared Care with One Vision

We are dedicated to transforming the lives of our patients, empowering them to see the world with clearer vision and live their lives to the fullest once again, all whilst helping to ease the demands on the NHS.

Working closely with our Co-Management Partners, we are focused on providing seamless, shared care that prioritises every patient's wellbeing.

At the heart of everything we do is our well-established culture of care and drive to become the world's most socially and environmentally conscious eye care provider.



Over  
**93%**  
of patient quality of life  
improves after cataract  
surgery.<sup>1</sup>

# The Surgeon's Choice for Eye Care

More patients have trusted our surgeons and clinic teams with their eye surgery than all the other UK and Ireland private providers of laser eye surgery & premium intraocular lens replacement have collectively. We have treated thousands of healthcare professionals, including surgeons, optometrists, doctors and nurses.

## Meet A Few Of Our Surgeons

Across Scotland, Optical Express utilises the service of numerous expert ophthalmic surgeons throughout its network of world-leading, state-of-the-art clinics. Together they help to ensure that Optical Express remains at the forefront of clinical excellence and are committed to providing our patients with outstanding clinical outcomes post surgery.



**Mr David Teenan**

Medical Director

IMAB Member  
and UK Medical  
Director.

72,000+ procedures



**Mr Huba Kiss**  
Deputy Medical Director

99.6% of Dr Kiss' patients  
are satisfied with the care  
provided.<sup>1</sup>

10,000+ procedures



**Scan the QR code to  
find out more about  
our surgeons**

## The International Medical Advisory Board

The Optical Express International Medical Advisory Board (IMAB) is composed of renowned pioneers, innovators and leaders in the field of ophthalmology. Their guidance ensures that Optical Express remains a global leader in clinical excellence, offering patients the highest standards in visual outcomes.

Chairing the IMAB is Professor Steve Schallhorn, a world-renowned authority on refractive surgery and former Head of Ophthalmology for the United States Navy. As the Chief Medical Officer at Carl Zeiss, he has an extensive background that includes consulting for NASA and NATO. Professor Schallhorn's expertise ensures the highest levels of clinical governance.

[www.opticalexpress.co.uk/about/imab](http://www.opticalexpress.co.uk/about/imab)

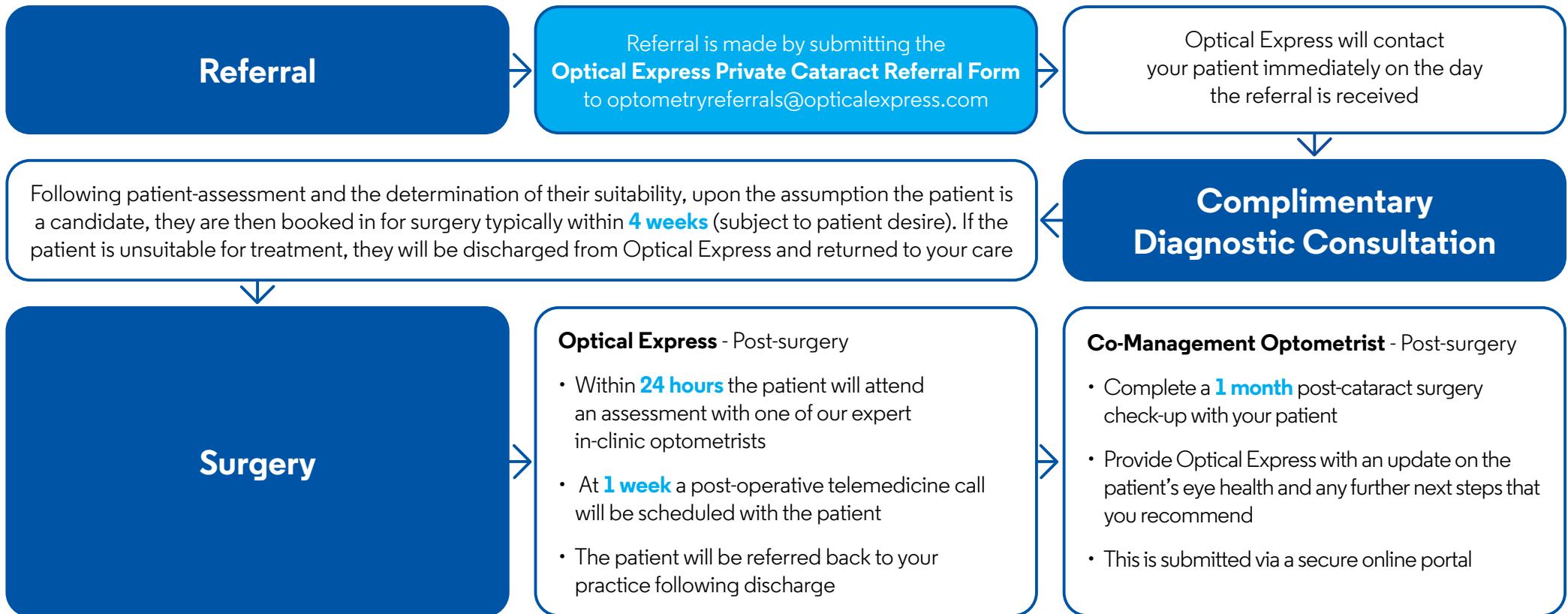


**Scan the QR code  
to find out more  
about the IMAB**

<sup>1</sup> In a survey of 251 patients treated by Dr Huba Kiss, 99.6% said they were satisfied with the care provided.

# Private Cataract Patient Referral Guide: Pre-Operative

Partnering for Patient Care: What to expect when your patient enters the Optical Express private cataract referral process



## How to Refer Your Patient

**Step 1.** - Submit your Private Cataract Referral Form

**Step 2.** - Optical Express will contact your patient to arrange a complimentary diagnostic consultation to assess their suitability for surgery.

**Step 3.** - You'll be sent an email confirming your submission, along with future updates about your patient's progress.

Contact our dedicated referral team to help with any stage of your referral process:

📞 **0333 240 6060**

✉️ [optometryreferrals@opticalexpress.com](mailto:optometryreferrals@opticalexpress.com)

# Co-Management Partner Portal Guide: Post-Operative Reporting

Our partner portal is a secure resource for all of your patient records currently in the cataract referral journey. To access the partner portal, please use the following link: <https://partner.opticalexpress.co.uk/>

Viewing online? Please use the button below.

If you are having trouble logging in please contact our team at:

[partnersupport@opticalexpress.co.uk](mailto:partnersupport@opticalexpress.co.uk)

## Additional resources:

Review the full step by step process of the Co-Management portal here:



## Partner Portal Functions

- Practice or Optometrist Details
- Contact Support
- Getting Started
- My Account and Login
- Update My Details
- Finance and Fees
- Entering QR code Examination Reports

## Activating Your Account

You will receive an email that includes a link to set the password for your account. This link is only valid for 24 hours.

## Logging In

**Your account username will either be:**

GOC number for Optometrist accounts  
PHS Practice List Number (Scotland)  
ODS Code (England, Wales and Northern Ireland)

After submitting the form, you will receive a confirmation email with the status of the patient record in clinical review and a description of the fee due for the examination.

## After Exam Feedback

**You will complete the following section:**

Optometrist and Practice details, Patient details, Examination Details, Patient Satisfaction, Next Steps in Management

## Submitting the Exam Feedback Form



## Comprehensive Cataract Care

At Optical Express, we are dedicated to providing patients with expert eye care through a range of specialist services designed to improve vision and quality of life. From advanced cataract surgery to effective follow-up treatments, our focus is on delivering timely, high-quality care that supports patients at every stage of their journey. Whether addressing the initial symptoms of cataracts or restoring clarity after surgery, our tailored services ensure that patients receive the right treatment when they need it most.

The development of a cataract can cause a range of symptoms including blurred, cloudy or reduced quality of vision. These symptoms can make it difficult or impossible to perform everyday tasks such as driving and reading. The quality of life of a patient living with cataracts can significantly reduce, as such their pastimes and general lifestyle have to adapt as a consequence of their deteriorating eyesight. If your patients feel like cataracts are having an impact on their daily life and are preventing or reducing their ability to carry out normal day-to-day activities, it may be time for them to consider cataract surgery.

Optical Express can make cataract surgery available to your patients in less than **four weeks** from your initial interaction with us. Let's work together for the benefit of your patients. Our premium private pay cataract service allows your patient to make a decision on whether they wish to proceed with cataract surgery in a more timely manner than offered via the NHS or other providers.

## YAG Laser Treatment

Over time a small number of cataract surgery patients may experience a gradual blurring of vision. This can be caused by a condition known as Posterior Capsular Opacification (PCO). When this happens, a prompt, non-invasive YAG Capsulotomy treatment can remove the cloudiness, restoring sharp, clear vision for your patient.

This private pay service is offered to patients who have had cataract surgery at Optical Express and to those treated outwith, such as within the NHS, or at another ophthalmology provider. YAG Capsulotomy are available to your patient in less than **two weeks** from your initial referral to this service

### 24/7 Support and Emergency Care

Our dedicated and expert optometry and ophthalmology clinical services specialists are on hand to provide guidance and advice should you believe this to be of benefit to you and your patient.

**Clinical Services can be contacted on:**

📞 **0141 222 3933** between 9am-5pm, Monday to Saturday.

📞 **03300 240 488** outside normal operating hours

# Our Clinical Outcomes

**Over 98% of patients**

implanted with a Monofocal IOL achieve a visual acuity of 6/12 or better

**99.8% of surgeries**

completed without a Posterior Capsule Rupture (PCR)

**Over 94% of patients**

implanted with a Monofocal IOL achieve +/- 1.00D from predicted spherical equivalent

**The likelihood of every reported intra-operative complication is lower at Optical Express than reported by the NHS.\***

Posterior Capsule Rupture (PCR) is a potential complication arising from cataract surgery, characterised by a breach or tear in the posterior lens capsule. Our internal data reviews consistently reveal an unadjusted PCR rate of 0.19%, a figure well below the national target of 0.79%, as established by the National Ophthalmology Database (NOD). This achievement underscores our unwavering commitment to maintaining surgical excellence, with an impressive 99.81% of our surgeries proceeding without complications.

## Advancing Clinical Excellence in Ophthalmology

We're proud to showcase our peer-reviewed clinical publications, featuring groundbreaking research from some of the most respected minds in eye care.

These studies reflect our ongoing commitment to advancing the field and setting new standards in clinical excellence.



\*NHS Comparison based on published NOD data versus Optical Express clinical outcomes covering a matching time period of procedure delivery



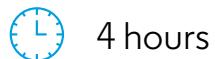


## CPD Accredited Programme

### A Day in the Life

Optical Express offers a CPD accredited 4 hour programme (4 points) where optometrists and dispensing opticians can visit our specialist clinics and shadow the care of patients, in both outpatient clinics and in theatre, observing procedures through our Zeiss Lumera 700 Dual Scope Microscope. For further details or to register for this or any of our further CPD accredited programmes please contact our team on:

 [optometryreferrals@opticalexpress.com](mailto:optometryreferrals@opticalexpress.com)



4 hours



Pre-booking required



Optical Express surgery centres  
across the UK



Workshop & VICRS  
Optometrists/IP Optometrists &  
Dispensing Opticians



Scan the  
QR code to view  
our upcoming  
CPD events

If you want to join the conversation about all things eyes,  
come and make friends with us on our social media channels.



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Optical Express



Paper from  
responsible  
sources.

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