

Stephen Hannan

Clinical Services Director, Glasgow

One of my favourite things about working at Optical Express is the exciting career development that the company offers.

The diverse range of the services we provide—from eye tests and examinations to laser and intraocular surgery— allows us to offer our staff incredible opportunities to grow, develop and progress in their careers. Our unique access to the most advanced technology means that the career progression at Optical Express is second to none.

I joined the company in 2002 initially as an Optometrist. In this role I'd carry out eye examinations and consultations in stores and clinics throughout Central Scotland. From here, I soon progressed to the role of a Regional Senior Optometrist. In 2005 the company again promoted me to the role of Professional Services Manager, where I was responsible for providing clinical support and development on a regional level.

In 2010 I became Clinical Services Director for the whole of Optical Express. In this role I'm responsible for improving the services that we offer, as well as supporting the development of our Optometrists, Ophthalmic surgeons and clinical staff. I also regularly publish peer review articles, helping to improve standards and quality of care across our business and the wider industry. It's a challenging role but incredibly rewarding.

I still continue to see patients which I think is incredibly important both to my personal development and to the development of the company. One-day consultations are particularly inspiring, allowing you to follow a patient's journey and see their immediate reaction to improved vision gain

Throughout my career development at Optical Express, I'm pleased to have played a key role in the success of both the business and of clinical staff—from pre-reg and newly qualified Optometrists at the start of their careers to those further along in their professional development, such as our Ophthalmic surgeons.

I'm proud to work for an industry-leading company that really values the work of its staff and is committed to their professional development.

